



P.T. PULAU SAMBU (JAKARTA)

Kantor Pusat : Jl. Pluit Sakti Raya 101, Jakarta 14440 - Phone : 6690208
Kantor Pembantu : Jl. Rawa Bebek No. 14 (Gedung Panjang), Jakarta 14440 - Phones : 6603926, 6604026
Telex : 42365 PSJKT IA - Fax : 6690412
Kantor Cabang : - 17 Ilir Jl. T.P. Rustam Efendi 7 Palembang - Phones : 356726, 353795
Cable : "Duasapi" - Telex : 27284 PS PG. Fax.: : 353795
- Jl. Emas No. 1 D, Medan - Phone/Fax : 718624
- Jl. Saleh Abbas No. 50C, Pekanbaru - Phone 31837, 33676, Telex : 56141 PS PBR IA, Fax. : 31837
Pabrik : Pabrik Minyak Kelapa & Minyak Goreng Kuala Enok, Tembilahan, Riau - INDONESIA.
Telex : 56302 TBH IA.

15 August 1995

Dear Mr. Danny Ker,

Letter of Appreciation

On behalf of P.T. Pulau Sambu Kuala Enok, I would like to thank you very much for your tremendous contribution and effort in helping us to achieve the ISO 9002 Certification in less than a year.

We appreciate greatly your extra work and time (sometimes pass midnight) especially in the difficult task of training our lower staff and making them realised the importance and effectiveness of this Quality Management System which will facilitate our future growth and development.

In the past 10 months we have got to know you as our friend as well as our teacher. We hope this is not the end of our association and that you will be our consultant for our food plant in Guntung next year.

Again, many thanks and appreciation for the outstanding work and effort which lead to results not only in achieving certification but many other improvements for the company and our personnel which are beyond our expectations.

Yours Sincerely,

Koh Joo Ann
Managing Director
Kuala Enok

CC. **Mr. Teo Nam Kuan**
Managing Director
Novo Quality Services Pte Ltd.