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To Mr Danny Ker
Senior Consultant
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From Phua Hong Yee
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Subject QIC 2003 Chief Judge

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Dear Danny,

It is our honour to have you as the Chief Judge during our Quality Improvement Competition (QIC) organised from 17th – 18th Oct 03. Your professionalism and vast experience in Quality Circles have benefited our teams to a great extend. They certainly have learned a lot from you.

On behalf of the Management Team, I wish to thank you for the encouragement and invaluable advices that you have given to our teams.

On a personal note, I am very grateful for the kind assistance that you have always never failed to render me (starting from the day we appointed you as our ISO9001:2000 consultant) despite your hectic schedule and many other commitments.

Thank you so much.

With best regards,

Phua Hong Yee
Senior Manager, TQM
Enabling Technologies Group
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